

### Mission

At MRH Trowe's claims service provider 'RCC-Real-Estate-Claim-Control GmbH', **insurance brokers and construction technicians** handle property claims. RCC provides its own web app for the digital processing of insurance and minor maintenance claims.

The use of RCC, including the AI-supported software and RCC's own settlement authorisations, relieves your company of a great deal of administrative work and ensures **100 % transparency** in all insurance matters (no downstream auditing).

### Your benefits

- ✓ Interface to the ERP system
- ✓ Faster claims processing through authorisation to settle claims with reputable insurers up to €50,000 and provision of your own construction technicians
- ✓ Connection of your own craftsmen and / or
- ✓ Access to external tradesmen via the RCC network or Plentific
- ✓ Optional integration of renovators incl. corresponding EPAs

### MRH Trowe/RCC WebApp



#### Fully digitalised end-2-end claims process from claims notification to reporting:

- Claims reports (property selection, contract and cover review)
- Digital claims file
- Automated document processing and verification
- Insurer communication & claims management
- Claims-cost ratios



#### Availability of the WebApp possible in 2 ways:

- Stand-alone in the form of a browser-based customer portal
- Integrated into your ERP systems via interfaces



#### Interfaces can be provided to any ERP and partner systems

**(the only requirement is that your ERP system is interface-capable and your licence provides for use of the interface):**

- Synchronisation of your portfolio data
- Synchronisation of portfolio and contract data
- Synchronisation of claims and payments



**Customised reports at the touch of a button and in real time according to your requirements down to property and apartment level property and flat level, detection of damage nests, derivation of preventive measures**



**Modular system architecture to ensure that claims processes grow seamlessly and Plug & Play**

