#360°

Claims service provider
RCC-Real-Estate-Claim-Control

Mission

At MRH Trowe's claims service provider 'RCC-Real-Estate-Claim-Control GmbH', **insurance brokers and construction technicians** handle property claims. RCC provides its own web app for the digital processing of insurance and minor maintenance claims.

The use of RCC, including the AI-supported software and RCC's own settlement authorisations, relieves your company of a great deal of administrative work and ensures **100 % transparency** in all insurance matters (no downstream auditing).

Your benefits

- ✓ Interface to the ERP system
- ✓ Faster claims processing through authorisation to settle claims with reputable insurers up to €50,000 and provision of your own construction technicians
- ✓ Connection of your own craftsmen

  and / or

- ✓ Access to external tradesmen via the RCC network or Plentific
- ✓ Optional integration of renovators incl. corresponding EPAs

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MRH Trowe/RCC WebApp

Fully digitalised end-2-end claims process from claims notification to reporting:

- Claims reports (property selection, contract and cover review)
- Digital claims file
- Automated document processing and verification
- Insurer communication & claims management
- Claims-cost ratios

Availability of the WebApp possible in 2 ways:

- Stand-alone in the form of a browser-based customer portal
- Integrated into your ERP systems via interfaces

Interfaces can be provided to any ERP and partner systems (the only requirement is that your ERP system is interface-capable and your licence provides for use of the interface):

- Synchronisation of your portfolio data
- Synchronisation of portfolio and contract data
- Synchronisation of claims and payments

Customised reports at the touch of a button and in real time according to your requirements down to property and apartment level property and flat level, detection of damage nests, derivation of preventive measures

Modular system architecture to ensure that claims processes grow seamlessly and Plug & Play

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EXPERTISE
CLIENTSATISFACTION
RELIABILITY

RCC
REAL-ESTATE-CLAIM-CONTROL

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