

Mission

With Real Estate Claim Control „RCC“ we digitalise the often small-scale and complex processing of building damage claims. Equipped with high technical expertise in settling building damages and extensive claim settlement power of attorney.



Transparency

- Full cost control
- Quick electronic process
- Data (big data and data history)
- No conflict of interest for craftsman services (no general contractor fee)
- Management, monitoring and controlling only



Digital Claims File

- Access for all parties involved at any time
- Own ERP Database
- Electronic craftsman portal
- Claim Tracking



Verwaltungsreduzierung durch die APP

- Property manager / tenant APP
- Quick and easy claims notification
- Fast appointments
- Add on modules: inspection and apartment handover
- Tenant community and marketplace



Vision Expertise

- Video call – digital inspection of claims at distant places
- Communication with tenants, property manager, craftsman or technicians on site
- Interactive and personal guidance – step by step – by an engineer or expert
- Visio-Call, at any time without appointment
- Photo and video documentation
- Immediate evaluation and award of contract



Holistic Support

- Claims control by an own construction technician
- Self-sufficient claims management authority up to 50.000 EUR
- Independent review of cover and liability
- Warranty management
- Invoice control (order/EPA)
- Claim costs optimization via EPA
- Optional: Minor main trace (incl. budget management)
- Cooperation with the current craftsman network

Customer portal



- 24/7 digital client portal
- Overview of the contracts and claims
- Renewal report
- Efficient online claims reporting